JULIAN MERCER

WAREHOUSE SUPERVISOR

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PROFESSIONAL SUMMARY

Warehouse Supervisor with 8+ years in foodservice distribution, leading shifts of 25 to 40 associates through receiving, picking, and outbound loading. Hits pick rate and accuracy targets, enforces OSHA standards, and coaches associates into lead positions. Strong at labor planning and keeping trucks leaving on time.

PROFESSIONAL EXPERIENCE

Warehouse Supervisor Feb 2022 - Present
US Foods, Garland, TX

- Lead a night shift of 32 selectors and loaders moving about 14,000 cases per night to 60 outbound routes.
- Raised picking accuracy from 99.2% to 99.7% by adding a two-point check at the dock and retraining the three lowest performers.
- Cut late truck departures from 11 to 3 a month by sequencing pallets by stop order and staging them earlier in the shift.
- Reduced recordable injuries on my shift by half in a year through daily safety talks and fixing three recurring pallet jack hazards.
- Build the weekly labor schedule from volume forecasts, trimming overtime by about 9% while covering all peaks.
- Conduct performance reviews and coached five associates who were later promoted to lead or trainer.
- Track near-miss reports in the safety log and close every reported hazard within seven days.

Warehouse Lead Jan 2020 - Jan 2022

- Directed a team of 12 selectors and checked pallets for accuracy before loading, catching about 40 errors a week.
- Trained new hires on voice pick systems and powered equipment, bringing each to rate within three weeks.
- Counted cycle inventory in the freezer and cooler zones and resolved variances with inventory control.
- Investigated damage and shorts with drivers and customer service, trimming credits issued for warehouse errors by about 15%.
- Partnered with the transportation team to stage returns and backhauls by route, which cut dock congestion during the early loading window.
- Rebuilt the slotting layout for 150 fast-moving items near the dock, reducing travel time per pick by about 10%.

Selector and Forklift Operator Jun 2018 - Dec 2019
Sysco, Denton, TX

- Picked orders at 150% of standard rate and operated reach trucks to replenish slots across three temperature zones.
- Received inbound trailers, checked temperatures and lot codes, and noted discrepancies on the receiving log.
- Rotated product by first-expired-first-out and flagged short-dated stock to the sales team for early sell-through.

CORE SKILLS

Shift supervision | Labor planning and scheduling | Picking accuracy management | OSHA safety compliance | Voice pick systems | WMS software (Manhattan) | Outbound staging and loading | Cycle counting | Forklift and reach truck operation | Coaching and performance reviews | Cold chain handling | KPI reporting | Continuous improvement

EDUCATION

Associate of Applied Science in Logistics and Supply Chain Management, Dallas College, Dallas, TX

CERTIFICATIONS

OSHA 30-Hour General Industry | Powered Industrial Truck Trainer Certification | Lean Six Sigma Yellow Belt