JULIAN MERCER

SECURITY GUARD

San Francisco, CA | (415) 555-0148 | julian.mercer@email.com | linkedin.com/in/julianmercer

PROFESSIONAL SUMMARY

Licensed Security Guard with 5 years protecting corporate, retail, and event sites. Writes accurate incident reports, de-escalates conflicts, monitors cameras and access points, and holds first aid and CPR certification. Reliable on overnight and weekend shifts, professional with the public, and detail-oriented in logs.

PROFESSIONAL EXPERIENCE

Security Supervisor Jan 2024 - Present
Allied Universal, San Jose, CA

- Supervise 8 officers across a corporate campus, building the weekly schedule and covering absences without leaving a post empty.
- Train new officers on post orders, radio use, and visitor logs during a five-day onboarding, and all passed the site check.
- Review every incident report before it goes to the client and return unclear ones, cutting corrections by about 40%.
- Run monthly fire drill and evacuation checks, completing each in under the building's required time.

Security Officer Feb 2022 - Dec 2023

- Patrolled a 12-building campus on foot and by golf cart, completing about 18 checkpoint rounds per shift on schedule.
- Escorted employees to their cars after dark on request and logged about 40 escorts a month.
- Enforced parking and building access rules politely, with only a few citations escalated to the client.
- Monitored 60 cameras and badge reports and notified building staff of door-held-open alarms within minutes.
- Responded to 4 medical calls with CPR and first aid until paramedics arrived, then filed clear follow-up reports.

Loss Prevention Officer Jun 2020 - Jan 2022
Securitas, Santa Clara, CA

- Watched the floor of a big-box retailer and stopped about 60 theft attempts a year within store policy.
- Reviewed closing walks and unlocked doors each evening, and no after-hours break-ins occurred in my store.
- Documented each stop with video and witness notes, and police accepted all of the reports.

Event Security Staff Jul 2019 - May 2020
Bay Area Event Staffing, San Jose, CA

- Checked tickets and bags at concerts of up to 5,000 guests, helping crowds enter smoothly with minimal delays.

Front Desk Security Officer Jun 2018 - Jun 2019
Prosegur Security, Palo Alto, CA

- Signed in about 250 visitors a day at a downtown office tower and issued badges against host approvals.
- Handled lost-and-found, package logs, and key control with accurate records for the property manager.

CORE SKILLS

Patrol procedures | Incident reporting | Access control | CCTV monitoring | De-escalation | First aid and CPR | Emergency evacuation | Visitor management | Report writing | Team supervision | Loss prevention | Radio communication

EDUCATION

Criminal Justice Coursework, Evergreen Valley College, San Jose, CA

CERTIFICATIONS

California Guard Card (BSIS) | Exposed Firearm Permit | CPR/AED and First Aid (American Red Cross) | Baton and Powers to Arrest Training