JULIAN MERCER

PRIVACY ANALYST

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PROFESSIONAL SUMMARY

Privacy Analyst with 7+ years running privacy impact assessments, data mapping, and rights request programs for healthcare and consulting clients. Turns privacy law into practical steps that product and operations teams can follow and audit.

PROFESSIONAL EXPERIENCE

Privacy Analyst Mar 2024 - Present
Kaiser Permanente, Oakland, CA

- Complete privacy impact assessments for new clinical and member-facing tools, finishing about 25 reviews a year with clear risk ratings.
- Maintain the data inventory for eight systems and refresh it quarterly with system owners, keeping records current for audits.
- Triage privacy incidents with security and legal, documenting root causes and reducing repeat events in two departments.

Senior Privacy Analyst Feb 2022 - Feb 2024
Accenture, San Francisco, CA

- Led data mapping workshops for five client engagements, producing records of processing used in GDPR and CCPA readiness reviews.
- Built a data subject request workflow with a client that cut average response time from 28 days to 16.
- Reviewed vendor privacy terms and security questionnaires for 40 third parties and recommended contract changes.
- Trained client teams on consent and data minimisation, with post-session surveys rating the content 4.6 out of 5.

Privacy Analyst Jul 2020 - Jan 2022

- Supported privacy assessments for retail and fintech clients, drafting findings and remediation tables for senior reviewers.
- Updated privacy notices for three clients to match actual data practices after interviews with business owners.
- Logged and tracked 60 data subject requests through verification, search, and response without a missed deadline.

Associate, Privacy Compliance Jun 2018 - Jun 2020
EY, San Jose, CA

- Assisted with gap assessments against CCPA for four clients, collecting evidence and documenting control gaps.
- Drafted policy templates for retention and access control that two clients adopted with minor edits.
- Prepared workpapers and status reports on a weekly cadence that kept engagement teams aligned on open items.

CORE SKILLS

Privacy impact assessments | Data mapping | GDPR | CCPA and CPRA | HIPAA | Data subject requests | Vendor privacy review | Privacy by design | Records of processing | Incident response | Consent management | Policy drafting | OneTrust | Excel | Privacy training

EDUCATION

B.A. in Political Science, University of California, Berkeley, Berkeley, CA

CERTIFICATIONS

Certified Information Privacy Professional, US (CIPP/US) | Certified Information Privacy Manager (CIPM) | HIPAA Privacy and Security Training