# JULIAN MERCER

**POLICE OFFICER**

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## PROFESSIONAL SUMMARY

Police Officer with 7 years of patrol and community policing experience. POST-certified, trained in crisis intervention and de-escalation, and known for clear reports, sound judgment, and steady relationships with residents. Calm in conflict and committed to accurate documentation.

## PROFESSIONAL EXPERIENCE

**Police Officer** Jul 2019 - Present
**San Jose Police Department, San Jose, CA**

- Respond to about 12 calls per shift on patrol, handling traffic collisions, domestic disputes, and property crimes.
- Conduct about 30 traffic stops a month with documented reasons, and citations were upheld in court.
- Write detailed reports reviewed by sergeants, with fewer than 2% returned for corrections in the past year.
- Use verbal de-escalation on crisis calls, and Crisis Intervention Team training helped resolve most without force.
- Mentor new officers as a field training officer, and all trainees completed the program and passed probation.
- Process evidence and testify in court with accurate chain-of-custody records and no dismissals tied to evidence handling.
- Interview witnesses and suspects and write supplemental reports that supported detectives on about 25 follow-up cases a year.

**Community Service Officer** Jul 2017 - Jun 2019

- Took reports on minor property crimes and found missing items, freeing sworn officers for emergency calls.
- Photographed and measured minor collision scenes and delivered clean files to the traffic unit.
- Wrote about 20 incident summaries a month that detectives used to open follow-up cases.
- Supported the property crimes unit on weekend surveillance and canvass details, and the unit closed about a dozen cases with that help.
- Directed traffic at special events of up to 8,000 people with no reported crowd-flow incidents.
- Ran a youth program with 40 participants twice a year and kept parent feedback positive.

**Security Officer** Aug 2015 - Jun 2017
**Securitas, San Jose, CA**

- Patrolled a business park by vehicle and foot and wrote about 15 observation reports per month for the client.
- Called police and fire for 6 real emergencies and kept the scene safe until responders arrived.
- Checked doors, fire panels, and gates at 30 sites each night and logged every exception for the client.
- Briefed the client's property manager each Monday on incidents and trends, and the park's break-ins fell over the next year.
- Earned a guard card while on the job, then applied to the police academy.

## CORE SKILLS

Patrol operations | Report writing | De-escalation | Crisis intervention | Traffic enforcement | Evidence handling | Court testimony | Community policing | Defensive tactics | Emergency vehicle operation | Field training | Investigation basics

## EDUCATION

**Basic Police Academy Certificate**, San Jose State University, San Jose, CA

## CERTIFICATIONS

California POST Basic Certificate | Crisis Intervention Team (CIT) Training | CPR/AED and First Aid | Field Training Officer Certification