JULIAN MERCER

PLUMBER

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PROFESSIONAL SUMMARY

Journeyman Plumber with 9+ years in residential service, new construction, and commercial maintenance. Installs and repairs water, drain, and gas piping to code, diagnoses problems efficiently, and treats every customer's home and property with care and clear communication.

PROFESSIONAL EXPERIENCE

Lead Journeyman Plumber Jan 2025 - Present
Roto-Rooter, Phoenix, AZ

- Provide written estimates before starting work, explaining options and costs so customers can approve repairs with confidence.
- Maintain a stocked service van and complete accurate work orders and photos in the mobile app on every call.
- Mentor apprentices on soldering, pipe cutting, and customer etiquette, riding along on calls to build field confidence.
- Install tank and tankless water heaters, shutoff valves, and fixtures to local code, passing inspections on the first visit.

Journeyman Plumber Mar 2023 - Dec 2024

- Diagnose and repair leaks, clogged drains, water heaters, and fixture failures, completing 5 to 7 service calls on a typical day.
- Operate drain cameras and sewer machines to locate and clear blockages, protecting finished spaces with floor covers.
- Replaced fixtures, shutoff valves, and supply lines to local code, passing inspections on the first visit.

Commercial Plumber Jun 2021 - Feb 2023
ABM Industries, Phoenix, AZ

- Maintained plumbing systems in office towers and medical buildings, including backflow devices, pumps, and domestic water lines.
- Responded to emergency leaks and flooding, shutting down water safely and coordinating repairs with building engineers.
- Performed scheduled backflow testing and inspection, filing reports with the city on time for every assigned device.
- Replaced valves, traps, and flush valves during planned maintenance, minimising disruption to tenants.

Plumbing Apprentice Jun 2017 - May 2021
Mechanical Contractors of Arizona, Tempe, AZ

- Completed a four-year apprenticeship with classroom instruction and over 8,000 hours installing residential and commercial piping.
- Assisted journeymen with rough-in, pressure testing, and finish work on new homes and multifamily projects.
- Passed the state journeyman plumber exam on the first attempt and earned my licence at the end of training.

CORE SKILLS

Pipe installation | Drain cleaning | Water heater service | Leak detection | Code compliance | Soldering and brazing | Backflow testing | Blueprint reading | Customer estimates | Gas piping | Drain camera inspection | Emergency response | Work orders | Apprentice mentoring

EDUCATION

Plumbing Apprenticeship Certificate, Universal Technical Institute, Avondale, AZ

CERTIFICATIONS

Journeyman Plumber licence, state contractors board | Backflow Assembly Tester Certification | OSHA 10-Hour Construction Safety