JULIAN MERCER

MEDICAL SCRIBE

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PROFESSIONAL SUMMARY

Certified Medical Scribe with 2+ years documenting emergency department visits in real time in Epic. Produces accurate histories, exams, and orders that physicians sign with minimal edits, and keeps pace with 20+ patients a shift. Preparing for medical school after a biology degree.

PROFESSIONAL EXPERIENCE

Emergency Department Medical Scribe Jul 2024 - Present
ScribeAmerica, Sacramento, CA

- Document histories, physical exams, and medical decision-making for emergency physicians across 20 to 25 patient encounters per shift.
- Maintain physician edit rates below 8% on chart audits by confirming history details and medication lists before entering notes.
- Capture orders, procedure notes, and consult calls in Epic during trauma and stroke activations without delaying care.
- Trained 6 new scribes on terminology, templates, and the ED workflow during a 2-week shadowing program.
- Prepared discharge instruction packets and follow-up referrals for physician review, speeding patient departure.
- Flagged missing allergies and medication changes during scribing, which the physician corrected before orders were signed.
- Completed a 60-hour scribe training program and exceeded the 95% accuracy benchmark on all chart audits.

Patient Access Representative Jul 2023 - Jun 2024
Sutter Health, Davis, CA

- Registered 60 patients a day at a multispecialty clinic, verifying insurance and capturing demographics with a low error rate.
- Collected copays and resolved insurance eligibility questions, cutting rework for the billing office.
- Protected patient privacy under HIPAA and flagged two misdirected records for correction.
- Opened and closed the clinic's registration desk, reconciling the daily drawer to the cent.

Clinical Research Assistant Sep 2022 - Jun 2023
University of California, Davis Health, Sacramento, CA

- Abstracted 150 patient charts for an emergency medicine research project on sepsis, entering data into REDCap.
- Cross-checked abstractions against source notes in a second review, and corrected 12 discrepancies before analysis.
- Co-authored a poster on triage timing that was presented at a departmental research day.
- Built a data dictionary for the study variables so three abstractors coded vital signs and times the same way.

CORE SKILLS

Medical terminology | Real-time documentation | Epic | History and physical notes | Medical decision-making notes | Order entry support | ICD-10 familiarity | HIPAA compliance | Typing speed 85 wpm | Pharmacology basics | Chart abstraction | REDCap | ED workflow | Medication reconciliation

EDUCATION

Bachelor of Science in Biological Sciences, University of California, Davis, Davis, CA

CERTIFICATIONS

Certified Medical Scribe Specialist (CMSS), ACMSS | BLS for Healthcare Providers, American Heart Association