JULIAN MERCER

MEDICAL LABORATORY TECHNICIAN

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PROFESSIONAL SUMMARY

Medical Laboratory Technician with 5+ years processing specimens and running chemistry, hematology, and microbiology tests in hospital and reference labs. Follows quality control closely, reports accurate results on time, and keeps instruments running reliably.

PROFESSIONAL EXPERIENCE

Medical Laboratory Technician Jan 2024 - Present
Mayo Clinic, Rochester, MN

- Run chemistry and hematology panels on automated analyzers, completing about 220 patient samples per shift within turnaround targets.
- Performed daily quality control and calibration checks, catching two reagent drifts before any patient results were released.
- Verified and called critical values to care teams within the required window, with full documentation for every call.
- Trained three new technicians on specimen handling, analyzer start-up, and the lab information system during their first month.
- Cut specimen rejections for hemolysis by about 20% by sharing collection tips with phlebotomy and nursing units.

Laboratory Technician Mar 2022 - Dec 2023
Quest Diagnostics, Chicago, IL

- Processed and accessioned over 300 outpatient specimens a day, labeling and routing each to the correct testing department.
- Ran urinalysis and routine coagulation testing, reporting results accurately with a documented error rate below 0.5%.
- Maintained centrifuges, pipettes, and refrigerators with logged checks that passed two internal audits without findings.
- Resolved mislabeled sample issues by contacting clinics the same day, preventing delays for patients awaiting results.

Laboratory Assistant Jun 2021 - Feb 2022
Northwestern Memorial Hospital, Chicago, IL

- Prepared reagents, stained slides, and restocked supplies for the microbiology bench, keeping stock above minimum levels.
- Entered patient and test data in the laboratory information system with fewer than three corrections a month.
- Followed biosafety and infection control procedures consistently while handling blood and body fluid samples.
- Assisted technologists with culture setup and plate reading, learning to identify common organisms under supervision.

CORE SKILLS

Specimen processing | Laboratory testing | Chemistry analyzers | Hematology | Quality control | Calibration | Microbiology basics | Critical value reporting | Laboratory information systems | Biosafety | Phlebotomy support | Instrument maintenance | Documentation accuracy

EDUCATION

A.A.S. in Medical Laboratory Technology, Rochester Community and Technical College, Rochester, MN

CERTIFICATIONS

MLT (ASCP) Certification | OSHA Bloodborne Pathogens Training | CPR/BLS Provider