JULIAN MERCER

HEALTHCARE DATA ANALYST

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PROFESSIONAL SUMMARY

Healthcare Data Analyst with 7+ years turning claims, EHR, and quality data into reports for hospital and payer leaders. Skilled in SQL, Epic Clarity, and HIPAA-safe handling, with a focus on readmissions, utilization, and care quality measures.

CORE SKILLS

SQL | Epic Clarity | Tableau | Power BI | Claims analysis | HEDIS measures | HIPAA compliance | De-identification | ICD-10 and CPT coding | Readmissions analysis | Utilization management | Python | Excel | Data validation

PROFESSIONAL EXPERIENCE

Senior Healthcare Data Analyst Apr 2023 - Present
Kaiser Permanente, Oakland, CA

- Built SQL and Tableau reports on 30-day readmissions for 21 medical centers, which care teams used to target follow-up calls.
- Linked Epic Clarity encounter data with pharmacy fills to flag patients at risk of missed medication, supporting a pilot across two clinics.
- Applied HIPAA minimum-necessary rules by building de-identified extracts, and passed a compliance review with no findings on my datasets.
- Calculated HEDIS measures for diabetes care and documented each logic step so quality staff could audit the numbers.

Data Analyst Jun 2021 - Mar 2023
Cleveland Clinic, Cleveland, OH

- Analyzed emergency department wait times by hour and acuity, and the findings supported a staffing change on evening shifts.
- Validated lab and diagnosis codes against Clarity tables, correcting a mapping error that had undercounted sepsis cases by about 5%.
- Built an operating room utilization dashboard in Power BI that surgical schedulers reviewed every week.
- Worked with clinicians to define metrics in plain terms, so each dashboard showed one agreed meaning for every measure.

Claims Data Analyst Jul 2019 - May 2021
Optum, Eden Prairie, MN

- Queried medical claims in SQL Server to measure cost per member by condition, helping a payer client target a care management program.
- Cleaned and reconciled 2 million monthly claim lines, separating duplicates and reversals before totals were reported.
- Created risk-adjusted utilization summaries using diagnosis groupers, and presented them to client analysts each quarter.
- Set up access logs and request tracking for protected data, reducing ad hoc requests that skipped the approval process.

EDUCATION

B.S. in Public Health, University of North Carolina at Chapel Hill, Chapel Hill, NC

CERTIFICATIONS

Certified Health Data Analyst (CHDA) | Tableau Desktop Specialist