JULIAN MERCER

FORKLIFT OPERATOR

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PROFESSIONAL SUMMARY

OSHA-certified Forklift Operator with 6 years running sit-down, stand-up, and reach trucks in distribution centers. Moves 250+ pallets per shift safely, keeps racking and aisles clear, and trains new operators. Careful with product, aware of pedestrians, and consistent about equipment checks and clean documentation.

PROFESSIONAL EXPERIENCE

Reach Truck Operator Jan 2023 - Present
Home Depot, Columbus, OH

- Put away and retrieve pallets at heights up to 30 feet on a reach truck, moving about 260 pallets per shift with no rack damage.
- Check lot and expiration labels on moves and flag mislabeled pallets, preventing shipping errors on 3 or 4 orders a month.
- Run daily forklift inspections and tag out defective equipment, preventing any equipment-related incident in two years.
- Trained 11 new operators on load handling, speed limits, and pedestrian rules, and all passed the practical evaluation.
- Verified pallet labels and slot locations on each move, holding inventory location accuracy near 99.8%.

Forklift Operator Apr 2020 - Dec 2022
Kroger Distribution Center, Columbus, OH

- Loaded and unloaded 30 trailers a day with a sit-down forklift, keeping dock turns within the planned window.
- Reported near misses and equipment concerns to the safety lead, which led to new aisle mirrors on two corners.
- Worked overtime during holiday volume peaks with no increase in damaged-product reports.
- Staged freight for outbound waves by route, reducing mis-loads reported by drivers over the next two quarters.

Warehouse Associate Mar 2018 - Mar 2020
Sysco, Grove City, OH

- Picked orders and built pallets for restaurant deliveries, maintaining accuracy near 99.4% on weekly audits.
- Operated an order picker and pallet jack on night shift to restock the fast-moving pick lines.
- Earned forklift certification and moved to operator duties after one year on the floor.
- Wrapped and labeled pallets to meet carrier standards and avoid damage in transit.

Loader Jun 2016 - Feb 2018
UPS, Columbus, OH

- Loaded 800 to 1,000 packages per hour into trailers using a trailer-loading plan, keeping the load density consistent.
- Maintained safe lifting and carrying practices during a peak season with no recordable injuries on my shift.
- Moved to a forklift assignment after completing the powered truck training.

CORE SKILLS

Sit-down forklift | Stand-up forklift | Reach truck | Pallet jack operation | Racking and slotting | Load securement | Daily equipment inspection | OSHA safety standards | Dock operations | Inventory accuracy | Warehouse scanners | Operator training

EDUCATION

Industrial Technology Coursework, Columbus State Community College, Columbus, OH

CERTIFICATIONS

OSHA Powered Industrial Truck Operator Certification | OSHA 10-Hour General Industry | Forklift Trainer Certification