JULIAN MERCER

DEVOPS ENGINEER

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PROFESSIONAL SUMMARY

DevOps Engineer with 7+ years automating CI/CD pipelines and infrastructure as code for SaaS platforms. Shortens delivery time, standardises environments with Terraform and Kubernetes, and builds guardrails that help developers ship safely many times a day.

CORE SKILLS

CI/CD | Terraform | Kubernetes | Docker | Helm | Ansible | GitHub Actions | Jenkins | AWS | Prometheus and Grafana | Python | Bash | GitOps | DevSecOps | Linux administration

PROFESSIONAL EXPERIENCE

Senior DevOps Engineer Mar 2024 - Present
GitLab, Remote, USA

- Redesigned the CI pipeline with parallel jobs and dependency caching, reducing average build time from 28 minutes to 12 minutes for 150 developers.
- Added automated security scanning and policy checks to merge requests, catching about 200 dependency issues before release and keeping the deploy flow fast.
- Moved services to progressive delivery with canary releases, which lowered change failure rate from 14% to 6% over three quarters.
- Coached product teams on pipeline ownership and wrote runbooks that cut platform support requests by roughly a third.
- Defined service-level objectives for the deployment platform and alerting on queue time, giving developers an early signal when builds slowed.

DevOps Engineer Jan 2022 - Feb 2024

- Codified staging and production environments in Terraform modules, cutting new environment setup from three days to under two hours.
- Packaged internal services as Helm charts with shared defaults, so teams could deploy to Kubernetes without writing their own manifests.
- Automated certificate rotation and secrets handling, removing a recurring manual task and two expiry-related incidents in a year.
- Built Grafana dashboards for deployment frequency and lead time, which teams used in monthly delivery reviews.

DevOps Engineer Aug 2019 - Dec 2021
HashiCorp, San Francisco, CA

- Built reusable Jenkins and GitHub Actions templates for 40 repositories, giving teams one tested path to build, scan, and deploy.
- Containerised legacy services with Docker and deployed them to Kubernetes with Helm, improving deployment frequency from weekly to daily.
- Reduced cloud spend by about 18% by right-sizing instances, scheduling non-production shutdowns, and tagging resources by team.
- Participated in the on-call rotation and wrote blameless postmortems that produced twelve follow-up fixes for pipeline reliability.

EDUCATION

B.S. in Information Systems, Texas A&M University, College Station, TX

CERTIFICATIONS

HashiCorp Certified: Terraform Associate | Certified Kubernetes Administrator (CKA) | AWS Certified DevOps Engineer - Professional