JULIAN MERCER

DELIVERY DRIVER

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PROFESSIONAL SUMMARY

Delivery Driver with 5 years of parcel and last-mile experience. Completes 120+ stops a day with a high first-attempt delivery rate, handles package scans accurately, and keeps a spotless driving record. Quick with navigation tools and courteous with customers.

PROFESSIONAL EXPERIENCE

Package Delivery Driver Oct 2021 - Present
UPS, Atlanta, GA

- Deliver about 130 stops and 180 packages per day on a residential route, with a first-attempt success rate near 98%.
- Load the package car in delivery order each morning, which cut search time at stops by about a minute per ten stops.
- Scan every package at delivery and keep missing-scan errors under 0.5%, which keeps tracking updates accurate for customers.
- Completed 3 years without a preventable accident and was recognized for safe driving by the center manager.
- Planned stop sequences around gated communities and business hours, finishing most routes before the 6 p.m. cutoff.
- Help new drivers during their ride-along weeks by sharing tips on route planning and package lifting.

Delivery Driver Feb 2020 - Sep 2021
FedEx Ground, Marietta, GA

- Delivered an average of 95 stops per day during peak pandemic volumes, with few customer complaints.
- Covered open routes during holiday peak at about 150 stops a day, with no missed deliveries on my assigned stops.
- Followed delivery notes and safe-drop rules, reducing claims for missing packages on my route.
- Resolved wrong-address and damaged-package issues the same day by calling dispatch and photographing the package.

Delivery Driver Jun 2019 - Jan 2020
Domino's Pizza, Decatur, GA

- Handled 20 to 25 deliveries per shift, keeping average delivery time under 28 minutes and handling cash accurately.
- Completed daily vehicle checks for tires, lights, and brakes, reporting issues before the shift began.

Courier Jan 2018 - May 2019
Amazon Flex, Atlanta, GA

- Delivered grocery and parcel blocks of 30 to 50 packages using the Flex app, maintaining a 4.9 customer rating.
- Planned multi-stop routes in the app and adjusted for traffic, finishing most blocks ahead of the window.

CORE SKILLS

Route sequencing | Handheld scanner use | Package handling | Defensive driving | Customer service | Time management | DOT vehicle inspection | Proof of delivery | Map navigation | Lifting and loading | Problem solving | Safety compliance

EDUCATION

Associate Coursework in Business, Georgia State University Perimeter College, Decatur, GA

CERTIFICATIONS

Valid Georgia Driver's License, Clean MVR | DOT Medical Card | Defensive Driving Course Certificate