JULIAN MERCER

BUS DRIVER

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PROFESSIONAL SUMMARY

CDL Class B Bus Driver with 8+ years in school transportation and urban transit, with passenger and school bus endorsements. Drives on schedule, handles incidents calmly, and keeps a clean safety record in all weather. Experienced with ADA lifts, special-needs routes, and de-escalation on crowded buses.

PROFESSIONAL EXPERIENCE

Bus Operator Aug 2022 - Present
Regional Transportation District (RTD), Denver, CO

- Operate 40-foot transit buses on urban routes carrying about 900 riders a day, maintaining on-time performance above 92%.
- Completed more than 4 years without a preventable accident by using space cushions and defensive driving techniques.
- Assist riders using wheelchairs and mobility devices at every stop with ADA lift and securement procedures.
- Resolved fare disputes and rider disagreements verbally and reported incidents on shift to dispatch within minutes.
- Conduct pre-trip and post-trip inspections and report defects, leading to about a dozen minor repairs before they affected service.
- Detoured around roadwork and incidents using dispatch updates and kept customers informed with clear announcements.

School Bus Driver Aug 2019 - Jul 2022
First Student, Aurora, CO

- Drove two daily routes covering about 70 elementary and middle school students and kept every stop on schedule.
- Managed student behavior with clear seating plans and calm conversation, reducing discipline referrals on my route.
- Conducted emergency evacuation drills twice a year, and every student could exit within the target time.
- Drove special-needs routes with wheelchair lifts and harness systems, keeping close contact with parents and aides.

Shuttle Driver Jun 2018 - Jul 2019
Hertz, Denver, CO

- Shuttled travelers between the rental car facility and the terminal on a 12-minute loop, helping with luggage and answering directions questions.
- Documented any vehicle issues in daily logs and handled morning inspections on a cold-weather fleet.
- Completed Colorado passenger endorsement testing and annual refreshers, including loading zone and winter driving procedures.

CORE SKILLS

CDL Class B driving | Passenger transport safety | Defensive driving | ADA lift and securement | Pre-trip and post-trip inspections | Route and schedule adherence | De-escalation and customer service | School bus student management | Emergency evacuation | Winter driving | Fare handling | Incident reporting | Radio and dispatch communication

EDUCATION

Associate of Applied Science in Business Management, Community College of Denver, Denver, CO

CERTIFICATIONS

Commercial Driver License (CDL) Class B with Passenger (P) and School Bus (S) Endorsements | DOT Medical Examiner Certificate | CPR and First Aid, American Red Cross